

### ***Current eConsult Specialty availability across HEALTHe NL and CorCare***

To support continuity of service and minimize disruption during the CorCare transition, eConsult services are available through both HEALTHe NL and CorCare. A summary of current specialty availability across both platforms is provided on the following page.

Specialty placement across HEALTHe NL and CorCare will continue to evolve based on specialist participation and operational requirements. This approach supports continued provincial access to specialists' advice while managing the transition between platforms.

Please note the following:

- eConsult services may be supported in both applications for specialties with multiple participating specialists where this is operationally feasible and agreed upon by the specialty group.
- eConsult services will be maintained within a single platform for those specialties with limited participation, particularly those supported by one or two specialists.

Providers should be aware that eConsult notifications remain within the platform on which they were submitted.

#### **HEALTHe NL**

- Please note that when an HEALTHe NL eConsult is completed, **no notification will appear in your In Basket, and the eConsult response will not be delivered to your In Basket.** Providers are responsible for monitoring and following up on submitted eConsults to ensure responses are viewed in a timely manner.
- To help prevent missed follow-up, it is recommended that providers create a reminder task in CorCare at the time the eConsult is submitted. This will help ensure the completed eConsult response is reviewed and any required actions are addressed.

#### **CorCare**

- eConsults submitted through CorCare will remain in CorCare, and related notifications will be delivered through CorCare's In Basket functionality.
- Once the consultant has submitted a response, a task will be generated in the provider's In Basket under the "eConsult" tab for review and follow-up as required.
- Providers should ensure they regularly monitor their In Basket for these tasks. As an additional safeguard, providers may wish to create a reminder task in CorCare when submitting an eConsult to help ensure timely review of the consultant's response.

- eConsults initiated from an EMR and routed through HEALTHe NL will continue to have notifications delivered to the EMR as they do now (There is no change to this workflow).

Providers requiring access to HEALTHe NL to submit eConsults may complete a HEALTHe NL registration form [HERE](#). Questions regarding access, registration, or specialty availability may also be directed to the HEALTHe NL Program [healthenlprogram@nlchi.nl.ca](mailto:healthenlprogram@nlchi.nl.ca).

### ***Current eConsult Specialty Distribution***

The following distribution reflects the current availability of eConsult specialties across HEALTHe NL and CorCare.

#### **Key Considerations**

- NL Health Services specialists who use CorCare will provide eConsult services through CorCare unless otherwise indicated by the participating specialist.
- Non-NL Health Services specialists will remain in HEALTHe NL unless otherwise indicated by the participating specialist.

### **HEALTHe NL Only**

| <b>eConsult Specialties only in HEALTHeNL</b> | <b># Participating specialists</b> |
|-----------------------------------------------|------------------------------------|
| Allergy                                       | 1                                  |
| Cannabinoid Medicine                          | 1                                  |
| Dermatology-Adult                             | 5                                  |
| Dermatology-Pediatrics                        | 5                                  |
| Gastroenterology                              | 1                                  |
| Hepatology                                    | 1                                  |
| Nephrology                                    | 1                                  |
| Neurology                                     | 2                                  |
| Wound Care                                    | 1                                  |

### CorCare Only

| eConsult Specialties only in CorCare    | # Participating specialists |
|-----------------------------------------|-----------------------------|
| Infectious Diseases                     | 1                           |
| Opioid Dependency                       | 1                           |
| Palliative Care                         | 1                           |
| Pediatrics-Endocrinology and Metabolism | 1                           |
| Pediatrics-Hematology/Oncology          | 1                           |
| Psychiatry-Child and Adolescent         | 1                           |
| Surgery-General Oncology                | 1                           |
| Surgery-Neurosurgery                    | 1                           |
| Urology                                 | 3                           |

### Available in both CorCare and HEALTHe NL

| Specialties in Both (HEALTHeNL & CorCare) | # Specialists in CorCare | # Specialists in HEALTHeNL |
|-------------------------------------------|--------------------------|----------------------------|
| Addictions Medicine                       | 1                        | 1                          |
| Cardiology                                | 16                       | 3                          |
| Chronic Pain- Geriatrics                  | 2                        | 1                          |
| Chronic Pain-Adult                        | 3                        | 3                          |
| General Orthopedics                       | 2                        | 2                          |
| Orthopedics-Spine                         | 1                        | 1                          |
| Geriatrics                                | 2                        | 2                          |
| Internal Medicine                         | 3                        | 5                          |
| Obstetrics & Gynecology                   | 1                        | 1                          |
| Psychiatry                                | 1                        | 2                          |
| Pediatrics-Developmental                  | 3                        | 1                          |
| Pediatrics-General                        | 1                        | 1                          |
| Surgery-Breast Oncology                   | 1                        | 1                          |
| Surgery-General                           | 3                        | 1                          |