

Expression of Interest CorCare Specialist Trainer - Physician

About Us

Newfoundland and Labrador Health Services is undergoing a clinical transformation to implement a new Health Information System (HIS) throughout the province. Called CorCare, this is the largest health-care system evolution ever launched in Newfoundland and Labrador. CorCare will replace outdated digital health systems with one province-wide health information system, that will enable the collection, management, storage and transmission of electronic medical records. CorCare will provide NL Health Services with an integrated and data-driven health system, improving access, efficiency, and patient outcomes across the province.

Job Summary

The CorCare training team is responsible for engaging, enabling, training, and supporting the readiness and adoption of the new HIS. The training team is responsible for developing, providing, and maintaining an educational program that meets the needs of end users to effectively use the HIS system in their daily work.

As a key position within the CorCare training team, Specialist Trainers will begin work in fall 2025, training staff in preparation for CorCare launch in spring 2026, and provide support through the launch. A variety of providers are welcome to become Specialist Trainers, including physicians and nurse practitioners who have enthusiasm for CorCare and innovation. Specialist Trainers will be trained to successfully deliver CorCare instruction to their peers through in person or virtual sessions. Specialist Trainers will participate in training events and deliver workshops and labs.

Responsibilities of a specialist trainer:

- Undergo train-the-trainer style instruction in fall 2025
- Lead in-person and/or virtual training staff physicians, nurse practitioners and other providers before CorCare launches in spring 2026
- Support and help develop super users (staff who will help others after training).
- Deliver instructional workshops and labs (practice sessions where staff can try out the system)
- Join training events with the CorCare team

The term for this position is 100-120 total hours, with peak activity three months prior to, and during, CorCare launch, spring 2026.

Time Commitment

Total time: 100–120 hours

Most active: 3 months before and during the spring 2026 launch

Step-by-Step Breakdown

Step 1 (Required – ~60 hours):

- Learn how to train others (8 hours)
- Attend CMIO-led sessions (8 hours)
- Practice teaching (16 hours)
- Join weekly team sessions (32 hours)

Step 2 (Required – 40–60 hours):

- Teach **super users** and other providers
- Cover basics, personalization, and tips for using CorCare

Step 3 (Optional – up to 36 hours):

Provide extra support during the launch if requested by your department

Who We're Looking For

We're recruiting physicians from many specialties, including primary care, emergency medicine, surgery, pediatrics, mental health, and more.

All candidates are strongly encouraged to view the following video in full before applying for this role: CorCare - Specialist Trainers

Requirements

- Eligible or Licensed with the College of Physicians and Surgeons of Newfoundland and Labrador
- Eligible or Active medical staff with NL Health Services
- Committed to patient-centered, evidence-based care

Remuneration:

Fee-for-Service/Salaried (If currently working with NLHS, will depend on role within NLHS and current clinical payment model.

Language: English

Employer: NL Health Services

Contact Information: <u>corcaretraining@nlhealthservices.ca</u>

Competition number: VAC0013101

Competition closing date: Until filled

How to apply:

Email your name, zone, and specialty to: corcaretraining@nlhealthservices.ca