

Site Administrators: CorCare Link



Here's what you need to know about CorCare—the new, modern digital health system transforming care across Newfoundland and Labrador.

CorCare is a province-wide health information system replacing outdated digital tools. It enables fast, secure collection and sharing of electronic medical records, helping you spend less time searching and more time caring.



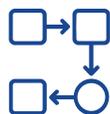
One unified system

That will be used for storing, managing, and transmitting clinical information.



Built with expertise

700+ subject matter experts, including 180+ physicians, contributed to its design.



Better workflow

Updated digital tools and enriched MyHealthNL features support stronger collaboration between clinicians, staff, and patients.

The site administrator role in CorCare Link

- The site administrator serves as the primary clinic contact for NL Health Services regarding Link-related matters and manages user access at the site, communication and operational readiness, including training process awareness.
- The site administrator will have the ability to reset user passwords, verify active users, deactivate users and update clinic contact info.

User access management

- Responsible for adding and removing staff who require (or no longer require) access to CorCare Link at your site (e.g. locums)
- This includes adding new users, assigning appropriate roles, changing user roles and removing access as required.
- All this is done through the application itself - no more tickets or service desk calls.

Downtime communication and preparedness

- Communicates planned and unplanned downtime to the clinic and ensures that the clinic is prepared for downtime.
- NL Health Services will provide suggestions on downtime processes.

Primary point of contact

- Acts as the main liaison between the clinic and NL Health Services for all CorCare Link Communications.
- Since unexpected turnover can occur in any clinic, it is best to designate more than one site administrator.

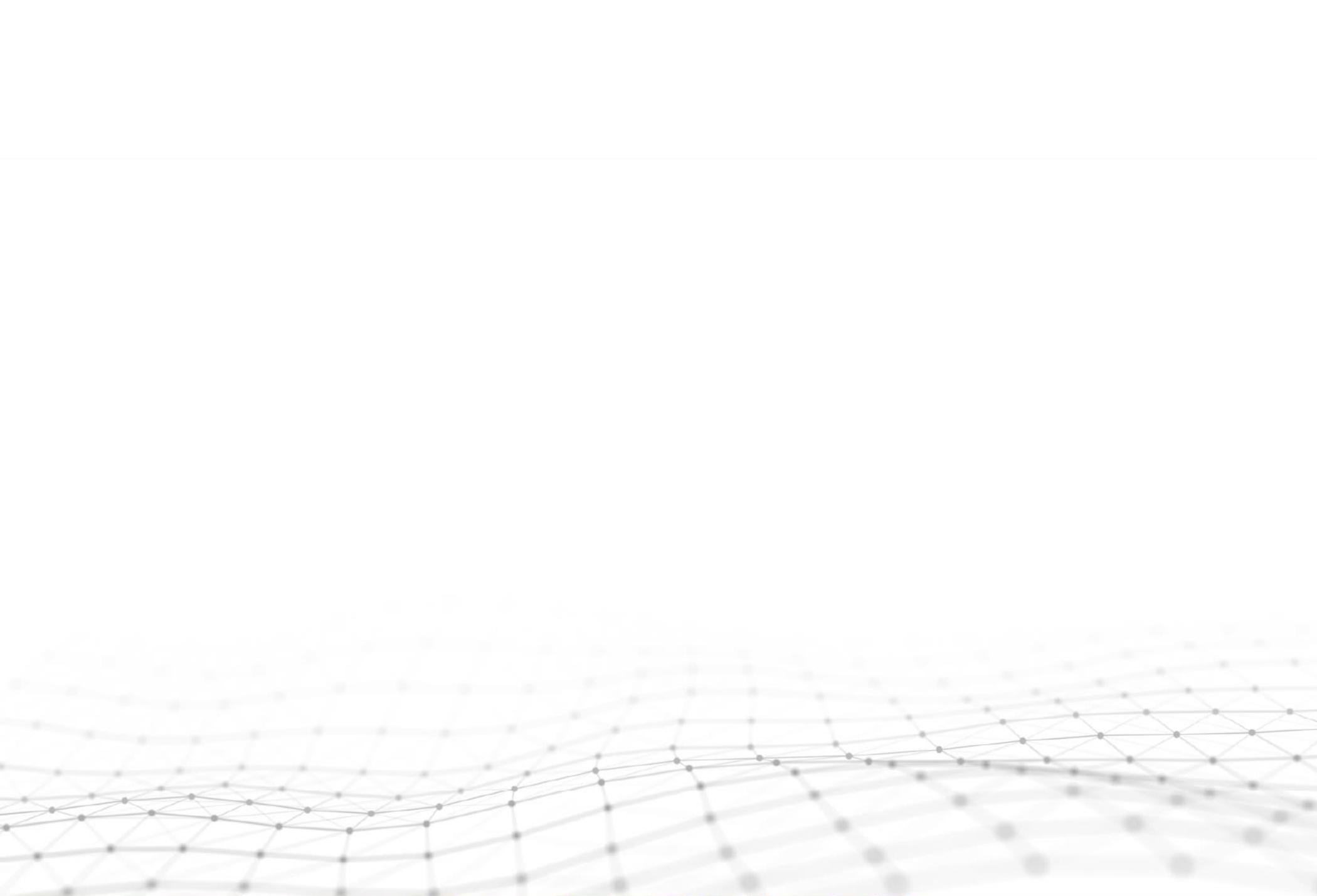
Who can be a site administrator?

- Anyone trusted by the clinic to fulfill this role can be a site administrator. This could be a physician or any other staff member. There is no further training required and the Site Administrator can be changed any time you like.



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