



The table below lists the required computer specifications for Link and Citrix hyperspace users.

Note: Windows 10 support ended on October 14, 2025, after which the OS will no longer receive security updates, technical support, or bug fixes, leaving computers vulnerable to threats.

While the system will continue to function, upgrading to Windows 11 or replacing hardware is recommended.

Tech	Specifications
The computer required for Link usage	Any Windows or Mac computer using a Microsoft Edge, Google Chrome, or Apple Safari Browser
The computer required for Hyperspace via Citrix	<p>Minimum Requirement: Any Windows or Mac computer supported by Citrix Workspace app.</p> <p>Windows 10 Home or Pro Windows 10 Enterprise Windows 11 2GB RAM</p> <p>Recommended: 22-24"+ Widescreen monitor</p>
<p>BCA computer and printer</p> <p>If you are a Hyperspace (Citrix) user:</p> <ul style="list-style-type: none"> • BCA is required to support access to patient information during CorCare downtime events. • A BCA setup does not need to be a dedicated, standalone workstation. A BCA-configured build can be installed on an existing shared PC (for example, a receptionist workstation), provided it meets BCA requirements. <p>•</p> <p>If you are a LINK (CoreLINK) user:</p> <ul style="list-style-type: none"> • BCA is not required. 	<p>Minimum Requirement: Windows 11 PC Intel Core 8th Gen or newer AMD Ryzen 3000 Series or newer 8GB+ RAM</p> <p>Any USB-connected, plain paper printer supported by Windows.</p> <p>Emergency power or UPS for the computer, monitor, and printer.</p>



<ul style="list-style-type: none"> LINK access is outside the CorCare downtime model and does not rely on BCA infrastructure. Printers and connectivity: <ul style="list-style-type: none"> BCA requires a physically (USB) connected printer to ensure reports can be printed if network or Wi-Fi connectivity is lost. An already existing printer can fulfill this requirement. UPS / emergency power: <ul style="list-style-type: none"> A UPS power unit is only required if the clinic intends to continue clinical operations during an internet or network disruption. If the clinic closes due to an event such as a power outage, a UPS may not be required; however, having BCA may provide value, as it allows access to patient lists so clinics can notify patients that operations have been cancelled or rescheduled. 	
Specimen printer	<p>Zebra ZD421</p> <p><i>Note: This is only needed to print "instrument-ready" specimen labels. Alternatively, specimens could be relabeled upon arrival at an NLHS lab.</i></p>
Paper Scanner	Any document scanner with TWAIN-compatible drivers will work with CorCare Hyperspace via Citrix.
<p>Our corporate rep for DELL computers is with IMP. A physician can purchase directly through IMP and have it shipped directly to them if they prefer. NOTE: While they can purchase computers anywhere and we are not involved in any such purchase, they will receive our corporate pricing.</p> <p>Nadine Billard Account Executive nadine.billard@impsolutions.com Direct: (709) 237-6850 Cell: (709) 771-3997</p> <p>IMP Solutions 710 Torbay Rd (Suite 101) St. John's, NL A1A 5G9</p>	



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